

## Gateway Communications' Plug-N-Track

Thank you for purchasing the Plug-N-Track. The Plug-N-Track is a simple and easy method for tracking your 1996 or newer vehicle using the ODB II interface connector. When the ignition of the vehicle is "on", the Plug-N-Track will automatically provide real-time location updates every 15-minutes to the web-tracking site. And when the ignition is "off", the Plug-N-Track will update a location once a day to indicate that it is still connected to the ODB II and operating.



### GETTING STARTED



#### Locate the ODB II connector

Don't know where to find the ODB II connector in your vehicle? The following web site provides information on where to locate a vehicle's ODB II connector: <http://www.obdclearinghouse.com/oemdb>



#### Plug the Plug-N-Track into the ODB II connector

Is the Plug-N-Tracking working? There are three status LEDs that should be on or blinking. More information about the Status LEDs can be found below.



#### Register the Plug-N-Track on-line

Go to <http://register.webavl.com> and follow the instructions to begin tracking your vehicle.

**TROUBLESHOOTING:** The Plug-N-Track does not have a user manual since there are no wires, installation or adjustments. If you are experiencing any difficulties, please contact Gateway Communications for assistance.

**STATUS LEDs:** The Plug-N-Track provides three (3) status LED lights to assist the user in determining the Plug-N-Track's operating mode.

- O** – Is the status of the ODB II communications. This indicator only provides information when the vehicle's ignition is 'on'. Blinking indicates the Plug-N-Track is transmitting and receiving data from the vehicle.
- C** – Is the status of the cellular communications. Blinking indicates the Plug-N-Track is connecting to local cellular site. No light indicates no cell service is available at the present location.
- G** – Is the status of the GPS positioning. The number of blinks indicates how many satellites the Plug-N-Track are locked on to. A solid light indicates the Plug-N-Track is powered on and trying to acquire GPS satellites.

**ODB II:** For more information about the ODB II system found in your vehicle, please visit some of the reference web sites provided below:

- ❑ <http://www.epa.gov/obd/questions.htm>
- ❑ <http://www.obdii.com/background.html>
- ❑ [http://en.wikipedia.org/wiki/controller\\_area\\_network](http://en.wikipedia.org/wiki/controller_area_network)



## **DISCLAIMER**

Gateway Communications ("GATEWAY") disclaims all responsibility for any act or omissions, or for breach of law, code or regulation, including local or state codes, performed by a third party.

GATEWAY acknowledges that the installation, setup and transmission guidelines contained within this publication are guidelines, and that each installation may have variables outside of the guidelines contained herein. Said variables must be taken into consideration when installing or using the product, and GATEWAY shall not be responsible for installations or transmissions that fall outside of the parameters set forth in this publication.

GATEWAY shall not be liable for consequential or incidental damages, injury to any person or property, anticipated or lost profits, loss of time, or other losses incurred by Customer or any third party in connection with the installation of the Products or Customer's failure to comply with the information and instructions contained herein.

## **LIMITED WARRANTY**

GATEWAY warrants to the original purchaser of the product that, for a period of one (1) year from the date of product purchase, the product hardware, when used in conjunction with any associated software (including any firmware and applications such as the modem manager) supplied by GATEWAY, will be free from defects in material or workmanship under normal operation. GATEWAY further warrants to such original purchaser that, for a period of ninety (90) days from the date of product purchase, any software associated with the product will perform substantially in accordance with the user documentation provided by GATEWAY, and any software media provided with the product will be free from defects in material or workmanship under normal operation. GATEWAY does not warrant that the product hardware or any associated software will meet the purchaser's requirements or that the operation of the product hardware or software will be uninterrupted or error-free. This limited warranty is only for the benefit of the original purchaser and is not transferable.

During the warranty period applicable to the product hardware, GATEWAY, at its expense and in its sole discretion, will repair or replace the product if it is determined to have a covered hardware defect, provided that the purchaser first notifies GATEWAY of any such defect, furnishes GATEWAY with a proof of purchase, requests and obtains a return merchandise authorization (RMA) number from GATEWAY, and returns the product, shipping charges prepaid, to GATEWAY under that RMA. If, upon reasonable examination of the returned product, GATEWAY does not substantiate the defect claimed by purchaser, or determines that the defect is not covered under this limited warranty, GATEWAY will not be required to repair or replace the product, but may instead reship the product to the purchaser, in which case purchaser shall be responsible for paying GATEWAY's usual charges for unpacking, testing, and repacking the product for reshipment to purchaser. Purchaser shall bear the risk of loss or damage in transit to any product returned by purchaser to GATEWAY, or any returned product not found to be defective or covered under this warranty and reshipped by GATEWAY to purchaser. In the event GATEWAY repairs or replaces a defective product, the repaired or replacement product will be warranted for the remainder of the original warranty period on the defective product. If GATEWAY is unable to repair or replace a defective product, the purchaser's exclusive remedy shall be a refund of the original purchase price. Any returned and replaced product, or any product for which GATEWAY has refunded the original purchase price, becomes the property of GATEWAY.

During the warranty period applicable to the software or its media, GATEWAY, at its expense, will replace any defective software or media if purchaser gives written notification of the defect to the technical support department at GATEWAY during the applicable warranty period. GATEWAY shall not have any obligation to provide any software bug fixes, upgrades or new releases except as necessary to correct any covered defect of which purchaser notifies GATEWAY during the applicable warranty period.